

## Scantron Technical Support

### For 24/7 Answers, Go To [www.scantronscore.com](http://www.scantronscore.com)

The Scantron Score Web site is designed specifically to help you use and maintain your test scoring machine. There you can find links, help, and video tutorials regarding:

- Setup
- Operation
- Ordering forms and supplies

## Calling Technical Support

Scantron's technical support department will assist you with your questions, including operation, installation, and troubleshooting of the test scoring machine.

Contact us:

Monday-Friday 8 am to 5 pm (central time) Monday through Friday

Phone 1-800-338-5544

E-mail [support@scantron.com](mailto:support@scantron.com)

\* Telephone support is available for customers holding valid Software Maintenance Agreements.

You will need the serial number from your Scantron Score, located under the top cover. Lift the cover—the serial number is centered on the lower section.

## Machine Maintenance & Service

Harland Technology Services (formerly Scantron Service Group)

2020 South 156th Circle

Omaha, NE 68130-2585

Contact us:

Monday-Friday 7:00 am to 7:00 pm CT

Phone (800) 228-3628

Fax (402) 697-3350

E-mail [omaha.service@harlandts.com](mailto:omaha.service@harlandts.com)